

Small print.

It is your responsibility to **open and read** your emails; to make sure you read event descriptions; the UnitedStatesofWellBeing website, your receipts; and the **small print** carefully, before joining or ordering anything.

Guiding statement. Refund & Cancellation Policies. Disclaimer & legal liability waiver. Copyright, Fair Use & Sharing. Privacy Policy. **Last updated: Friday 18th December 2020**

Guiding statement.

1. Reading, checking and understanding

- 1.1 It is your responsibility to **open and read** your emails; to make sure you read event descriptions; the UnitedStatesofWellBeing website, your receipts; and the **small print** carefully, before joining or ordering anything.
- 1.2 It is your responsibility to check your own bank statements; to know how your own payment processor operates; and be aware of how a subscription works before joining or ordering anything.

2. Use of the Unites States of Well Being (USoWB) website

- 2.1 By joining USoWB in any way and by making any orders in USoWB Library, you confirm that you have read and agreed to everything on this Small Print page including but not limited to this Disclaimer & legal liability waiver; Cancellation policy; refund policy; and Privacy policy sections.
- 2.2 This site is a live document and it is regularly updated. Your access and use of UnitesStatesofWellBeing.com constitutes your acceptance of all site content, effective from the date of first use. I may revise any page at any time without notice and this Small Print

page in particular should be regularly checked. Continued use of this site after a change has been made or a policy has been amended is your acceptance of that change or policy.

- 2.3 I accept no responsibility for any loss, disruption or damage to your computer system or the data stored on it while using this website.
- 2.4 I accept no responsibility whatsoever for your personal timekeeping or technical arrangements when downloading purification tracks or accessing YouTube Live.

3. Compliance

- 3.1 I take this legislation very seriously and have taken stringent steps including external evaluation to ensure that USoWB Donations Ltd continues to be compliant with this legislation.
- 3.2 In particular, I ask for your consent every time you join an event to receive my newsletter. You can unsubscribe at any time by clicking on 'Unsubscribe' in the footer of that email.
- 3.3 Please note that the email you receive after an event to say that your personal consultation has been completed is not a newsletter and so does not feature an Unsubscribe button.

4. Anti money laundering (AML) compliance

- 4.1 If we suspect any donation to be linked with money laundering or terrorist financing activities, we are duty bound to report this to the National Crime Agency (NCA). For this purpose we employ systems and controls to make internal suspicious activity reports (SARs) in compliance with the Proceeds of Crime Act 2002 (POCA).

Payment service provider (PSP) issues.

1. PSP Errors

- 1.1 In the event you suspect an amount has been taken from your bank account in error, please first check your **Donor account**. Then, if you are sure there is a problem, please contact USoWB team at contact@unitedstatesofwellbeing.com with a copy of both your bank statement and your original receipt.
- 1.2 PSP errors cannot be rectified after 30 calendar days. Any exception to this rule is entirely at my discretion.

2. If a donation for your weekly Reboot subscription fails

- 2.1 If your weekly Reboot subscription fails, you will receive an email. It is your responsibility to open, read and act on that email.
- 2.2 If your weekly Reboot subscription fails because your card details are not up to date, it is your responsibility to update them in your **Donor account** before the group you are donating for, otherwise you will not receive a purification.

Refund policy.

1. All donations for events and minimum donations in the Library are final

- 1.1 There are no refunds. I and USoWB do not do exchanges, transfers, or credit arrangements.
- 1.2 Any exception to this rule is entirely at our discretion.

Cancellation policy.

1. Weekly Reboot: Deep Clean subscriptions

- 1.1 You alone are responsible for cancelling your weekly Reboot group. You can cancel at any time via your **Donor account**. The moment that you cancel, your financial transactions will cease and you will still receive the latest purification or teaching you previously donated for. Please note that unsubscribing from any type of email is not the same as cancelling your Reboot group.
- 1.2 In the event of untimely death, whoever is dealing with the deceased's personal affairs should ensure they email contact@unitedstatesofwellbeing.com to cancel the Reboot group as soon as possible. This is because closing a bank account does not stop any subscription mechanism. Any cancellation will come into effect only when USoWB Donations Ltd makes the cancellation - not at the time of your notification email.

2. Any other type of group

- 2.1 You can cancel any standalone "remote" or "in-person" group via your **Donor account**.
- 2.2 Warning! If you cancel an "in-person event" as part of any multiple order, you will cancel every item in that multiple order.

3. Orders from the Library

- 3.1 When you order any item from the Library, including but not limited to a purification track or purification booklet, you agree that you cannot cancel that order.

Disclaimer & legal liability waiver.

1. Disclaimer & liability waiver

- 1.1 My gifts are freely given and any donation is entirely voluntary.
- 1.2 If you choose to use the United States of Well Being website; join us in any way; and / or make a donation, this is unconditionally and completely of your own free will; at your own risk; and entirely within the understanding that any outcome(s) are completely beyond both my and your control.
- 1.3 You therefore forever release, waive and discharge myself (Sasha Ivanovich), my team, any volunteers, USoWB Donations Ltd and USoWB Media Ltd from any and all legal claims and liability, without limitation. This includes but is not limited to any and all types of upset, misunderstanding, injury or damage arising from any and all types of contact with; participation in; or use of information, events or products connected with the above four parties.

2. Medical & therapeutic disclaimer

- 2.1 I generate a purification space and make no claim to change or heal you myself. This occurs entirely under the jurisdiction of your own source connection.
- 2.2 I am not a medical doctor, an alternative practitioner, an energy worker, a therapist or an intuitive / psychic of any type nor do I offer emotional support or personal advice.
- 2.3 Your actions, choices and decisions (or lack of them) are entirely your own responsibility. Please consult a qualified professional in relation to any practical, medical, legal, financial, business, psychological or emotional issue you may have.

3. Recording live events disclaimer & liability waiver

- 3.1 Your presence at my or United States of Well Being events constitutes express and irrevocable consent to the recording of your

voice and image - and is a waiver of any and all legal claims, without limitation.

4. Testimonial disclaimer

- 4.1 Your submission of any oral or written communication and / or testimonials constitutes express and irrevocable consent to the anonymous use of your words on the United States of Well Being website and social media.
- 4.2 Any testimonials on the United States of Well Being website and social media do not constitute a guarantee, warranty, indication or prediction of any given outcome.

Copyright, fair use & sharing.

1. Copyright & fair use

- 1.1 All content produced by Sasha Ivanovich or United States of Well Being including but not limited to audio, video, media and oral / written pieces is subject to full copyright protection under Australian law.
- 1.2 All content produced by Sasha Ivanovich is for personal use only and copyrighted under Australian copyright law unless otherwise attributed. No content may be copied, distributed, reproduced, altered, sold or used - professionally - in any way.
- 1.3 All visual works on the United States of Well Being website (photographs, digital images, paintings, posters) are my own; from Unsplash; are non-copyrighted; or are works in the public domain. They are employed for educational / non-profit purposes under the terms of Fair Use in Section 107 of the Copyright Act.
- 1.4 Your own recording of any of my events as well as any use or replication of my recorded content is strictly prohibited.

2. Sharing my work with others

- 2.1 Please share registration and product links, not content, with others. Often you are simply excited to let other people know about my work, which I understand. Just give people my website URL - www.unitedstatesofwellbeing.com - so they take responsibility for joining and don't burden you with their issues. It is also important to respect my abilities and the work, dedication and care involved.
- 2.2 To share the Latest track, please use the page URL: [www. unitedstatesofwellbeing.com/latest-tracks](http://www.unitedstatesofwellbeing.com/latest-tracks).
- 2.3 To share any YouTube Live, purification track, artwork piece or purification booklet, please use the specific product link as found in the Library: [www. unitedstatesofwellbeing.com/library](http://www.unitedstatesofwellbeing.com/library).
- 2.4 To enable people to join my or USoWB events, please share the registration link so they have the opportunity to receive a purification from me (as well as any materials sent after the event). When you join an event, I work on you - but when you use my materials, that's just you working on yourself.
- 2.5 To share any of my Facebook posts, please attribute them with the sentence: **Sasha Ralya (Karma Paldem Dorje):** www.unitedstatesofwellbeing.com
- 2.6 To share any of my words, which are copyrighted and which is fine to do, please attribute them with the sentence: © Sasha Ralya 2020. www.unitedstatesofwellbeing.com

Privacy Policy.

1. Cookies

- 1.1 When you use unitedstatesofwellbeing.com, small files known as cookies are inserted into your device to collect information about your online activity and how you browse its pages mainly to remember what you've already seen so you're not shown it again.
- 1.2 I also use cookie data to update and improve user experience but this will never be used to identify you or to collect or store your personal data.

2. Data security

- 2.1 I ensure that your data is as safe as is reasonably possible while it is processed and stored, including encryption of your personal information using SSL technology. I have set up secure systems and processes to prevent unauthorised access or disclosure of your data.
- 2.2 In sharing your personal data with the USoWB organisation, you accept that no method of data transmission or storage can ever be guaranteed 100% secure.

3. Your rights

- 3.1 You can request a copy of your personal data; that anything inaccurate in your personal data is corrected immediately; or that your personal data is erased at any time. Please contact my team at contact@unitedstatesofwellbdeing.com

4. The types of personal data I collect

- 4.1 I collect personal information and usage data from you.
- 4.2 Personal information includes your name, mobile / phone number, email address and bank card information (card number, expiry date, and billing address).

- 4.3 Usage data includes information about you and your computer / device used to access the USoWB website.

5. How and when I collect that personal data

- 5.1 I collect personal information at the time you give it to me and when you communicate with me. This includes when you communicate with myself or USoWB Donations Ltd by mobile phone or email; when you join an event; when you sign up for my newsletter; or when you purchase a product from my Library.
- 5.2 I collect usage data when you use the USoWB website, including your 'open' and 'unsubscribe' interactions with the emails and newsletters I send.

6. How I use your personal data

- 6.1 I may use your personal information and usage data for optimising and enhancing the performance, functionality and user experience of the USoWB website - especially to make it quicker, easier and clearer to sign up for events or complete digital processes / transactions.
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7. How I share your personal data

- 7.1 If you write to me, you agree that a member of my team may receive and answer your email on my behalf.
- 7.2 Only members of the USoWB Donations Ltd have access to your personal data; that access is strictly within the remit of their job specification; and they have all signed a Non-Disclosure Agreement, without exception.
- 7.3 Sometimes I may share anonymous data with third parties such as Google Analytics to gauge the success of certain website pages or groups I offer.

8. How long I retain your personal data

- 8.1 I keep your personal data for as long as it is needed for communication purposes and however long the law and any contractual obligations require me to.
- 8.2 I retain your email data until you unsubscribe from my newsletter.

9. Erasing your personal data

- 9.1. When you request that we delete your personal data, my team will first of all ask you to confirm your identity. They will then send you an "Erase Personal Data" confirmation request to the email address linked to your Donor account / details.
- 9.2 After you confirm, your Donor account including any active subscriptions will be deleted and your personal data will be removed from all mailing lists.
- 9.3 Please note I am required to retain your request for erasure including the nature of that request, plus how and when it was executed. I am also legally required to leave any financial records pertaining to past order numbers in Stripe, PayPal, WordPress, and WooCommerce for 7 years.

Sasha Ralya Karma Padme Dorje

20 December 2020